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on February 27, 2009

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Attorney Docket No.: 021756-002700US Client Ref. No.: OID-2003-118-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Confirmation No. 8072

Calvin Wang et al. Examiner: Aaron N. Strange

Application No.: 10/687,219 Technology Center/Art Unit: 2453

Filed: October 15, 2003 AMENDMENT

For: ACTIONABLE MESSAGING

Customer No.: 51206

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed October 27, 2008, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.